

California Department of Aging

Supportive Services Program Narrative

Older Americans Act Title III B

Program / Element / Component – 30.10

Description

The Older Americans Act (OAA) seeks to enable older individuals to maintain their well-being through locally developed community-based systems of services. The OAA Title III B Supportive Services Program provides a variety of services to address functional limitations, maintain health and independence, and promote access to services.

The California Department of Aging (CDA) contracts with a statewide network of 33 Area Agencies on Aging (AAA) to plan, develop, and deliver services to older adults, adults with disabilities, and their caregivers. Each AAA is responsible for service delivery in one of 33 geographically designated Planning and Service Areas (PSA). The AAAs may provide services directly or by contract.

The Title III B Information and Assistance (I&A) Program is the entry point to services in a PSA. I&A staff assess individuals' needs and link them to local services or provide referrals to programs in other communities. I&A staff are also responsible for following-up with individuals to ensure they have obtained services. In addition, I&A staff work with local agencies on disaster planning and preparedness activities to address older adults' needs during local or statewide disasters.

Title III B provides funding to a variety of supportive services:

- Personal Care, Homemaker, and Chore services provide assistance for individuals who otherwise could not remain in their homes.
- Adult Day Care/Adult Day Health services provide social and recreational activity in a supervised, protective, congregate setting during some portion of a 24-hour day.
- Case Management provides for an individual to assess an older adult's needs and arrange for in-home and other services.
- Assisted Transportation provides door-to-door transport, which may include escort services for those who cannot use the public transportation system.
- Transportation services include vouchers for reduced rates on public transit, van transport to congregate meals, medical appointments, etc.
- Legal Assistance services include legal advice, counseling, and representation by an attorney or legal staff.

- I&A assists individuals to find the services and resources necessary to meet their specific needs.
- Outreach initiates contacts with potential clients to encourage their use of existing services.

Benefits

The Title III B Supportive Services Program enables older adults to access services that address functional limitations, promote socialization, continue health and independence, and protect elder rights. Together, these services promote older adults' ability to maintain the highest possible levels of function, participation, and dignity in the community.

Eligibility

<i>Income</i>	No requirements
<i>Age</i>	60 or older
<i>Other</i>	There is no charge for Title III B Supportive Services. Donations are encouraged

Access

Information on Supportive Services Program services is available through the statewide toll-free Senior Information Line at **1-800-510-2020** and CDA website at www.aging.ca.gov.

In addition, the National Elder Care Locator operated by the National Association of State Units on Aging and Disabilities (NASUAD), provides referrals to senior services in all states through a toll-free number: **1-800-677-1116**.

Current State Fiscal Year Funding Information (2010-11)

<i>Source</i>	OAA federal funds, State General Fund (GF), local funds, in-kind contributions.
<i>Allocation Formula</i>	Intrastate Funding Formula.
<i>Match Requirement</i>	Five percent State GF match.
<i>Other Funding Information:</i>	There is no charge for participation in the Program. Voluntary contributions are encouraged.
<i>Funding Cycle:</i>	July 1 – June 30